Prepare for IMPACT!

This newsletter is geared toward the appraisal and assessment administration professional using the State of Tennessee's computer systems. These professionals represent taxpayers in their jurisdictions as well as throughout the State of Tennessee.

Check back here for monthly updates on the IMPACT project.

IMPACT Update

The CLT Division of Tyler Technologies has been selected to provide the State of Tennessee with its new appraisal and assessment administration system. The CLT Division offers an "off the shelf" system that is being used by many jurisdictions across the country. The work will now begin to ensure the system meets Tennessee's needs.

Staff members of Tyler Technologies were in Nashville the morning of Tuesday, November 27 through Thursday, November 29 for the "Kickoff Meeting" and breakout sessions with the members of the IMPACT core team.

The kickoff meeting began with an informal discussion led by Tyler Project Manager, Robin Shew, who presented a brief tutorial of Tyler /CLT's history and an outline of steps that will be undertaken during the project.

A series of breakout sessions followed with core team members representing the different business areas of the Comptroller's office involved in the IMPACT project and Tyler staff assigned to each business area.



David Sherrill, Director of the DPA welcomes Staff members of Tyler Technologies



Members of IMPACT's core team participate in breakout sessions with Tyler staff

Information gathered by Tyler during the breakout sessions allowed their analysts to have a better understanding of how Tyler's current system will match our system requirements and the potential customizations / modifications that may follow.

Meeting Tennessee's specific statutes, standards and other requirements will require the dedicated effort of the entire IMPACT project team including the vendor, the Tennessee team and stakeholders. We look forward to the work and challenges ahead with the current project team and the new members of the team that will be joining us soon.

Until the next update - Tim Sands, IMPACT Project Lead